

16-Channel USB Call Logger



Call center representatives, lawyers, insurance agents, police, and 911 dispatchers. What do all these occupations have in common? Call volume. And when accurate records of information are needed, count on the

16-Channel USB Call Logger.

Recording a large volume of calls has never been easier. Telco will connect this call logger to any dedicated PC* USB port and up to 16 phone lines. With the included software, you can sort, e-mail, and print call reports.

How's this for storage capacity? 1 Gigabyte on the PC stores about 2,000 minutes (33 hours) worth of recordings. With a typical PC able to store 40 Gigabytes or more, you would be able to store well over 1,000 hours!

How is this logger connected to my phone system?

There are 2 ways to go about it. First, and most common, you can connect it outside your phone system to record incoming calls on individual lines. Or second, if you need to record calls over your own private phone extension, plug it into your phone's handset. Have us set it up the way that's most convenient for you to use.

- **Patented audio logging** lets you capture calls easily and accurately...from 16 extensions or lines simultaneously. Separate audio controls are available for each channel.
- **USB compatible** takes advantage of the latest computer technology.
- **PBX compatible** means you can connect this logger up to the entire system or to your own phone extension. Either way you connect it, you can record calls conveniently.
- **Included software** lets you easily sort, e-mail, and print call reports (If connecting directly to CO lines, Call Accounting software is also recommended)

Before you order:

*Requires a dedicated PC (at a separate cost or can be provided by customer) with Microsoft Windows 2000 or XP, 1 GHz or greater processing speed, and at least 256 MB of RAM. A 7200 RPM IDE hard drive is recommended. Each gigabyte holds about 2,000 minutes/33 hours of recordings. Dedicated PC cannot be used for any other tasks. **NOTE:** In many jurisdictions, recording of telephone conversations is legal as long as at least one party to the conversation is aware it is being recorded. However, laws vary by location and Telco Ltd. assumes no liability for customer's compliance with such laws.

Price:

\$1999 plus applicable taxes for the call logger (includes installation and 1-year warranty). If connecting directly to CO lines, Call Accounting software is recommended (starting at \$650). If connecting directly to telephone extensions, additional cabling may be required at an extra cost (please consult your sales representative).